



Enhancing Public Trust in Government

WHERE IT ALL BEGAN & SIX MONTH STATUS REPORT

August 15, 2013

Sheryl G. Steckler, Inspector General

OUTLINE



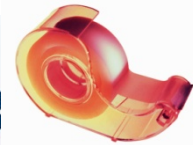
- WHERE IT ALL BEGAN – JUNE 27, 2010
- SIX MONTH OIG ACTIVITIES
(January 1, 2013 - June 30, 2013)
 - INTAKE & INVESTIGATIONS
 - CONTRACT OVERSIGHT
 - AUDIT
- BUDGET & STAFFING
- INITIATIVES, GOALS & UPCOMING PLANS AND OBJECTIVES

WHERE IT ALL BEGAN

JUNE 28, 2010



MOVING IN...SUPPLIES



ONE PERSON OPERATION



IT BEGAN WITH A
MISSION STATEMENT



***“ENHANCING PUBLIC TRUST
IN GOVERNMENT”***

OIG LOGOS



CREATION OF OIG FUNCTION



- Budget & Organizational Structure
- Policies & Procedures Manuals
- Job Descriptions and Advertisements
- Hiring Qualified Staff
- Performance Measures and Evaluations
- Orientation Manual, Code of IG Conduct, OIG Code of Ethics and OIG Core Values
- Standard Form Letters & Report Templates
- Seeking Accreditation

OUR CORE VALUES...



Leadership

Professionalism

Accountability

Communication

Sense of Urgency

Teamwork

Innovative

WEBSITE

Office of Inspector General - Windows Internet Explorer provided by Palm Beach County

http://www.pbcgov.com/oig/

File Edit View Favorites Tools Help

Office of Inspector General

Office of Inspector General
Palm Beach County, Florida
Enhancing Public Trust in Government

Office of Inspector General Palm Beach County

Sheryl G. Steckler
Inspector General

Search Site... GO

Home About OIG News Reports Outreach

Welcome, to the Office of Inspector General Website.

Mission Statement

"ENHANCING PUBLIC TRUST IN GOVERNMENT"

What's New

- 07-12-11 Contract Oversight Notification 2011-N-001
- 07-07-11 Investigative Report 2011-0004
- 07-01-11 Contract Oversight Observation 2011-O-0001
- 07-06-11 Contract Oversight Observation 2011-O-0002

Inspector General Committee Semi-Annual Meeting with Inspector General
When: 3:00 p.m. August 18, 2011
Where: 100 Australian Avenue • Room # 4-790
West Palm Beach, FL 33406

Core Values

The following core values contribute to the foundation of the Office of Inspector General:

- Leadership:** We lead by example, demand excellence from ourselves, to work with commitment to the mission, to remain humble and never waiver on principles, and to always treat people with dignity and respect.
- Professionalism:** We maintain self-control and are governed by standards and a code of ethics. We ensure high quality of service and conduct ourselves with honor and integrity.
- Accountability:** We always do the right thing, day in and day out, in our tasks and relationship interactions to fulfill the Inspector General mission. Our commitment is to deliver value added service and to accept full responsibility for our actions.
- Communication:** We effectively convey our findings and recommendations clearly, concisely, and with fact finding support. We will avoid surprises to our customer to every extent possible.
- Sense of Urgency:** We recognize and act on issues that require immediate attention. We are proactive in our actions and flexible in our thinking.
- Teamwork:** We challenge each other cooperatively to make progress every day. We work together at all levels in developing and continually improving our processes.
- Innovative:** We strive to be creative and bring new ideas in performance of our duties. We do not fear change and readily accept new challenges.

Report Waste, Fraud or Abuse

Investigations

Audit Section

Contract Oversight

Standards

Career Opportunities

Contact Us

FAQs

WEBSITE



OFFICE OF INSPECTOR GENERAL
PALM BEACH COUNTY

SHERYL G. STECKLER
INSPECTOR GENERAL

"Enhance Public Trust in Government"

You are here: [Palm Beach County](#) » [Home](#)

[Home](#) | [Report Waste, Fraud or Abuse](#) | [About OIG](#) | [Be Informed](#) | [Get Involved](#) | [Contact Us](#)

Translate this page
Spanish

Microsoft® Translator

IG Hotline: 877-283-7068

site search by freefind

OIG Authority

Per Article XII, Section 2-422, Palm Beach County Code, this OIG was established in 2010 to "Enhance Public Trust in Government". The OIG has complete independent oversight authority at both County and Municipal levels to ensure accountability and transparency to the citizens of Palm Beach County. Additional jurisdiction includes Solid Waste Authority and the Children's Services Council. Unlike other Inspectors General that report to their governing board or agency head, the Inspector General in Palm Beach County reports to the citizens of Palm Beach County.

About this Site

This site provides you access to every report issued by the OIG, information about the role of the OIG, and answers to frequently asked questions. We also include information about what to expect when contacted by OIG staff, standards that the OIG follows, links to other useful websites, and how to report waste, fraud or abuse.

Click the top tabs (Home, Report Waste, Fraud or Abuse, About OIG, Be Informed, Get Involved and Contact Us) for additional content information.

Training

Our office provides training designed to educate elected and appointed officials, county and municipal department employees, contractors, sub-contractors and

Report Waste, Fraud or Abuse

The OIG needs your help. To report allegations or see illustrations of suspected waste, fraud, misconduct, mismanagement or other abuses, click the link below:

[Report Waste, Fraud or Abuse](#)

[Request Whistle-blower Status](#)

OIG Dashboard

6/28/2010 - 6/30/2013

Total [Correspondences](#)

944

[Details](#)

[Questioned](#) and/or [Identified](#) Costs

\$10,652,513

[Details](#)

[Avoidable Costs](#)

\$5,750,171

[Details](#)

What's New

For a list of all reports completed this fiscal year ([click here](#)).

[08-01-13 Children's Services Council Rating Tool & Process Meeting- Contract Oversight Observation](#)

[08-15-13 IG Committee Meeting 9 am - Gov Ctr-6th floor BCC Chambers, 301 N. Olive Ave., WPB](#)

[06-27-13 Solid Waste Authority - Labor Hour Review - Contract Oversight Notification](#)

[06-11-13 City of Delray Beach - Beach Cleaning Contract Oversight Notification](#)

[06-05-13 City of Delray Beach Fire Rescue Union Time Pool Investigation](#)

[05-31-13 Children's Services Council Continuous Improvement Initiative - Contract Oversight Notification](#)

[05-02-13 City of South Bay - Cash Disbursements Audit](#)

[04-23-13 Solid Waste Authority - Solid Waste and Recycling Collection Franchise Agreement - Contract Oversight Observation](#)

[04-22-13 Palm Beach County - Community Services Department Investigation](#)

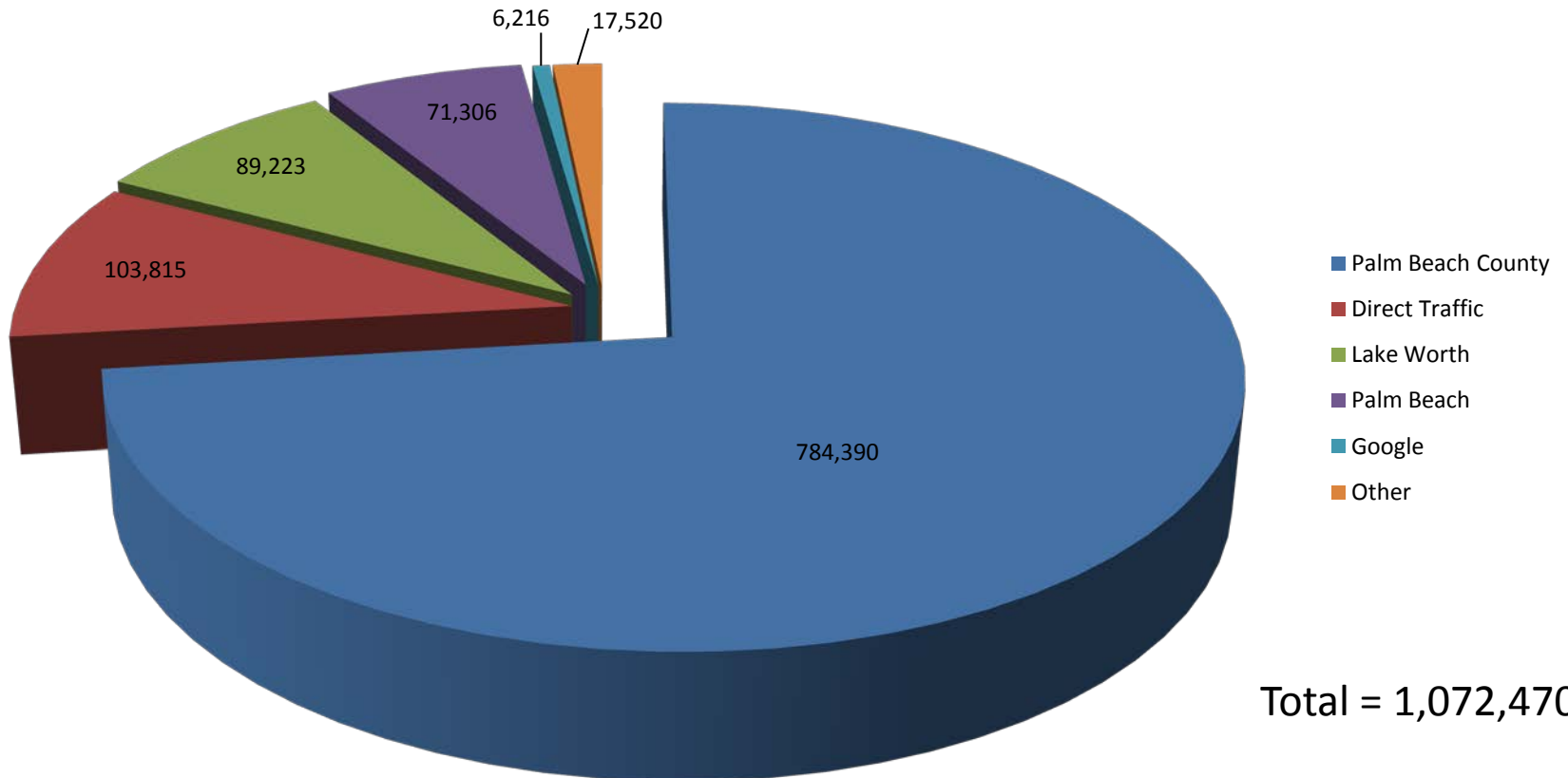
[04-11-13 City of West Palm Beach - Affordable Housing Advisory Committee Investigation](#)

[04-11-13 City of Boca Raton - Purchasing Cards Audit](#)

WEBSITE



Referring Websites
January 1, 2011 - June 30, 2013



OIG'S DATA/CASE MANAGEMENT SYSTEM



Office of Inspector General Palm Beach County, Florida Enhancing Public Trust in Government

Welcome
You last logged in at: 3

Investigations Intake Contracts COU Activity Projects Utilities Name Search Reports

My I

My Inbox

VIEW/EDIT CORRESPONDENCE

webdev11/cms/cor/new_corresp.aspx

Investigations Web | West Palm Beach N... | South Florida - Brow... | Society, fashion, arts... | News, Weather, Vid... | West Palm Beach N... | WFTV Channel 9 | Other bookmarks

MY TIME | INBOX | CORRESP | CASES | SEARCH | RESOURCES | PENDING | REPORTS | TRAINING | LINKS | ACCORD

NEW CORRESP | REF CHECKS | PRIOR ACTIONS | PHONE RECORDS | UTILITIES

Corresp | Subject(s) | Allegation(s) | Complainant(s) | Attachments

GOTO FORM: NEW CORRESPONDENCE

Control number: 2011060002 (temporary until SAVED) Case No: NONE **SAVE**

GOV No: IG No: Get Lean No:

Received From: (First, Middle, Last) Reporting Agency or Entity:

Date Received: 6/30/2011 Date Logged and Assigned: 6/30/2011

Entity: City: All Cities Program/Department: Cities City-Specific Program: Assigned To: Default Admin City Attorney City Commission commissions Construction Services Engineering Services Finance Department Fire Rescue Housing and Development

WB Assess: ☐

Date for Review: Date Recommendation Received:

CONTRACT CASE NO: 010-11-0002

General Contracts Bidder Changes Selection Committee Observations Attachments Directives Funding History

General details

Contract Status: Active Assigned To: Christopher B Ounza ☒ External funds ☐ CEI

Contract No: QA-05250201

Contract Title: Resurface Palm Beach Blvd All lanes from Okeechobee to I-95

Primary Vendor: Big Foot Road Services

Contract Description: Resurface East and West Lanes and 50 ft of feeder roads

Entity: PBC Contract Type: Fixed Original Value: \$500,000.00 Department: Engineering & Public Works

Procurement Type: --Select from here-- Current Value: \$10,000.00 Start Date: 8/1/2011

Optional Years: Duration: Adjusted End Date: 2/29/2012

Commodity Code: Add/Update Solicitation No: Add/Update

1 Change(s) (Total Change Value=\$10,000.00)

Order No	Date	Amount	Details	Extension	User
14	05/13/2011	\$0,000.00	Create bike lanes in both directions		COUNZA

1 Amendment(s) (Total Amendment Value=\$0.00)

Work Log

Log Date: 6/22/2011 4:08:09 PM

Log Comments:

Save Contract

OIG EMPLOYEES



- First two employees began in August 2010.
- Presently, OIG employs 23 staff
- All on-board eligible staff attended and passed the Association of Inspectors General certifications (Audit, Investigations or Inspector General) in August 2012.

INSPECTOR GENERAL'S HIGHLIGHTS



RECORD TIME: **ACCREDITATION**

FEBRUARY 23, 2012

Excerpts from the on-site Assessment Report:

- **100%** Compliance with Standards.
- “The **detail and precision** in which the OIG’s Office directives were constructed were **exceptional**.”
- “Because of the exceptional preparedness of this agency for its assessment, there were absolutely no issues to address during the exit interview.”
- “The Inspector General has established an infrastructure with the **capacity, diversity and flexibility** to address each complaint in a timely manner.”
- “File review was **exceptional and flawless**.”
- “The Office of Inspector General is a well trained and enthusiastic unit.” **“Everything they do, including seeking accreditation, is done to further the public’s trust in government.”**

INSPECTOR GENERAL'S HIGHLIGHTS



CRIMINAL JUSTICE AGENCY STATUS

AUGUST 28, 2012

Granted by the Federal Bureau of
Investigation and Florida Department
of Law Enforcement

OUTREACH

Contract Oversight Activities:

- **Contract Oversight Observation** - a letter to management identifying activities in the procurement process that do not comply with established policy and procedures. A response to the OIG is not required.
- **Contract Oversight Notification** - an official notification to management identifying material weaknesses in the procurement process that may, or may not, comply with established policy and procedures. A response to the OIG is required.
- **Contract Oversight Review** - a detailed report based on an in-depth review of one or more procurement process/activity/area that identifies risk(s) and irregularities. These may be initiated in response to a complaint or expressed concern or at the request of management as a tool for program improvement. A response to the OIG is required.

OUTREACH

Our office will provide presentations/training designed to educate on the role of the OIG, "red flags" to watch out for, as well as increase awareness of potential violations.

The Inspector General and staff are available for speaking engagements with public or civic groups and organizations.

To request a speaker, please contact the office at (561) 233-2350.

REPORTING

The following shall be reported promptly to the OIG:

- Possible mismanagement of a contract (misuse or loss exceeding \$5,000 in public funds);
- Fraud;
- Theft;
- Bribery;
- Other violation of law which appears to fall within the jurisdiction of the Inspector General; and

TRANSPARENCY

Audit, Contract Oversight and Investigation Reports/Reviews are available on the OIG website at:

www.pbcgov.com/OIG/reports



Office of Inspector General
Palm Beach County, Florida

www.pbcgov.com/oig

Email Form to:

Inspector@pbcgov.org

Mail Form to:

Office of Inspector General
P.O. Box 16568

West Palm Beach, FL 33416

Fax Form to:

(561) 233-2375

To speak with an OIG representative call:

877-283-7068

For additional information,
please visit our website at:
www.pbcgov.com/oig



For immediate access to our site, use your
smartphone to read the QR Code above.

April 2012



Office of
Inspector General
Palm Beach County
Florida

Shining
a Light on
Government

Sheryl G. Steckler
Inspector General

"Enhancing Public Trust
in Government"

OUTREACH



Posters

**IF YOU KNOW
THE FACTS,
REPORT THE
ACTS!**

DID YOU KNOW?

Reducing waste, fraud and abuse increases the public's trust in government.

You are responsible for reporting waste, fraud and abuse.

Under certain circumstances you may be granted protection under the Whistle Blower Act.

If you know the facts, report the acts!

Email:

inspector@pbcgov.org

Hotline:

877-283-7068

Fax:

561-233-2375

Visit our website at:

www.pbcgov.com/OIG



Scan this QR Code
with your smartphone
to access our website



**OFFICE OF INSPECTOR GENERAL
PALM BEACH COUNTY**

"Enhancing Public Trust in Government"

Posters

**IF YOU KNOW
THE FACTS,
REPORT THE
ACTS!**

CHALLENGES



- UNDERSTANDING OF OIG ROLE
 - WHAT IT DOES AND WHAT IT DOES NOT DO
- BUY-IN FROM (SOME) GOVERNMENT LEADERS AND ELECTED OFFICIALS
- ATTEMPTS TO CIRCUMVENT THE PEOPLE'S VOTE:
 - **DEFINITIONS**
 - **FUNDING**
 - **INDEPENDENCE**
- STABLE ENVIRONMENT FOR RECRUITMENT AND RETENTION OF STAFF

SUCSESSES



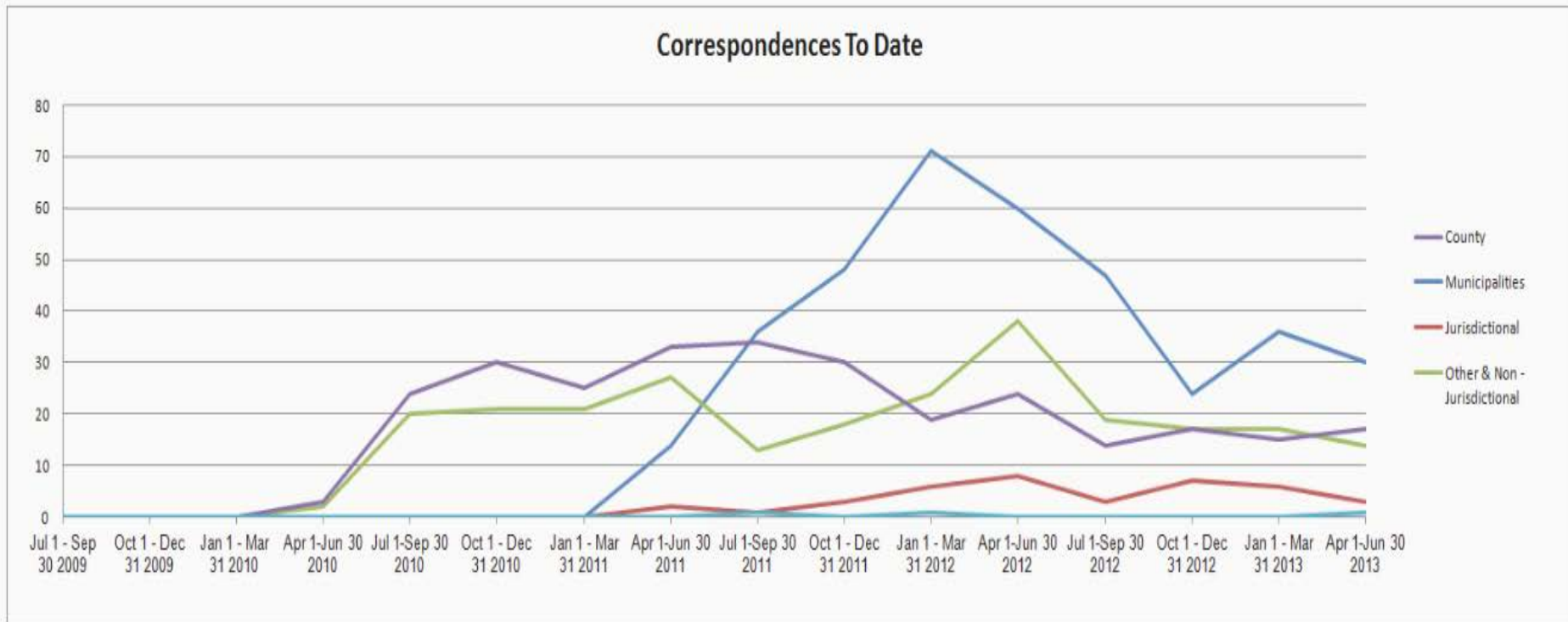
- OIG Reporting DIRECTLY to the People
- Over \$10.5 Million in Questioned and/or Identified Costs and over \$5.7 Million in Cost Avoidance
- Providing *GUIDANCE* thru OIG Reports
- Several Government entities are putting in place stronger internal controls to prevent and detect waste, fraud and abuse
- Government Officials and Entities are requesting our help

INTAKE

Since Inception - June 30, 2013



944 Correspondences Received



OUTREACH



Media, Training & Speeches

June 28, 2010 – June 30, 2013

Attendees

News Print	165	
TV	49	
Radio	6	
Training	56	1,741
Speeches	<u>66</u>	<u>3,295</u>
<i>TOTAL</i>	<i>342</i>	<i>5,036</i>

SIX MONTH REPORT

January 1, 2013 - June 30, 2013



OFFICE OF INSPECTOR GENERAL ACTIVITIES

“Enhancing Public Trust in Government”

INTAKE



798 Number of calls to the Office & Hotline

1.6 Average minutes per call to OIG

139 Correspondences received

123 (88%) Complaints consisting of **129** Allegations

4 Correspondences were self-reported by the government entity

24 Correspondences led to the initiation of an Investigation **(10)**, Management Review **(1)**, Audit **(2)**, or assignment to Contract Oversight **(11)**

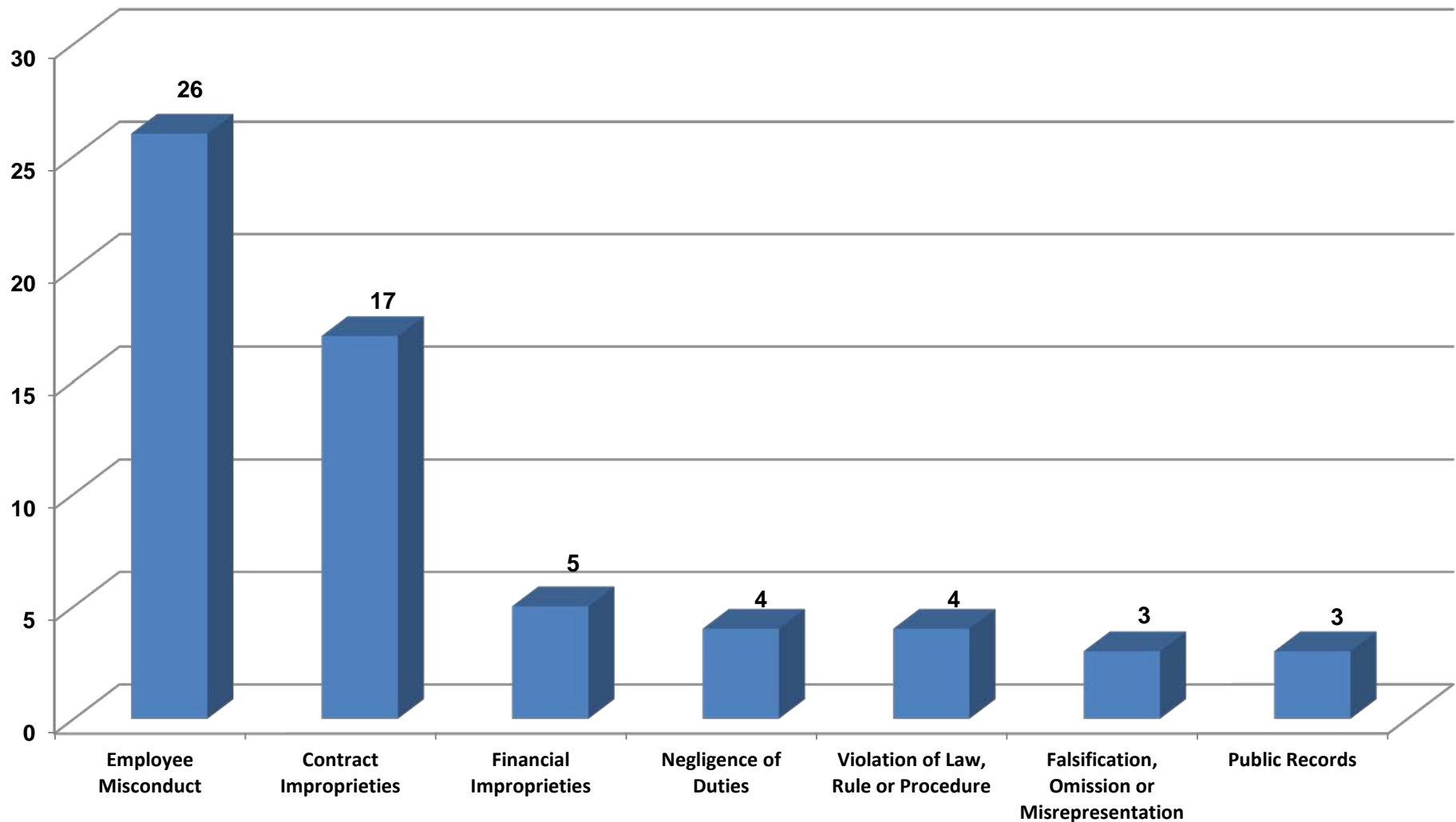
INTAKE



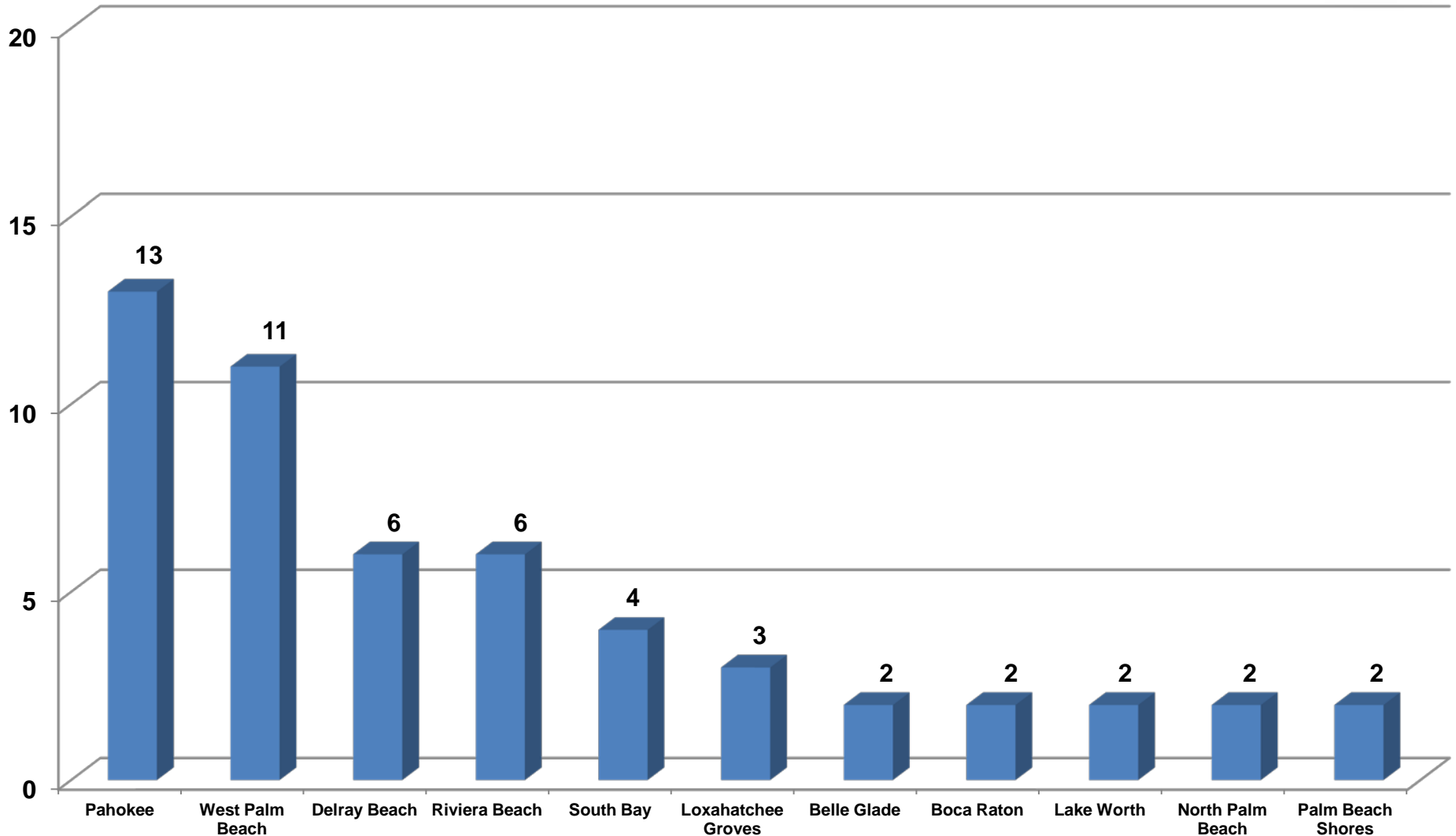
- **99%** - Correspondences entered within 2 day requirement. *(Exceptions documented per accreditation)
- **79%** - Correspondences reviewed for appropriate disposition within 5 day requirement. *(Exceptions documented per accreditation)
- **100%** - Correspondences reviewed for Whistle-blower protection within the 5 day requirement.



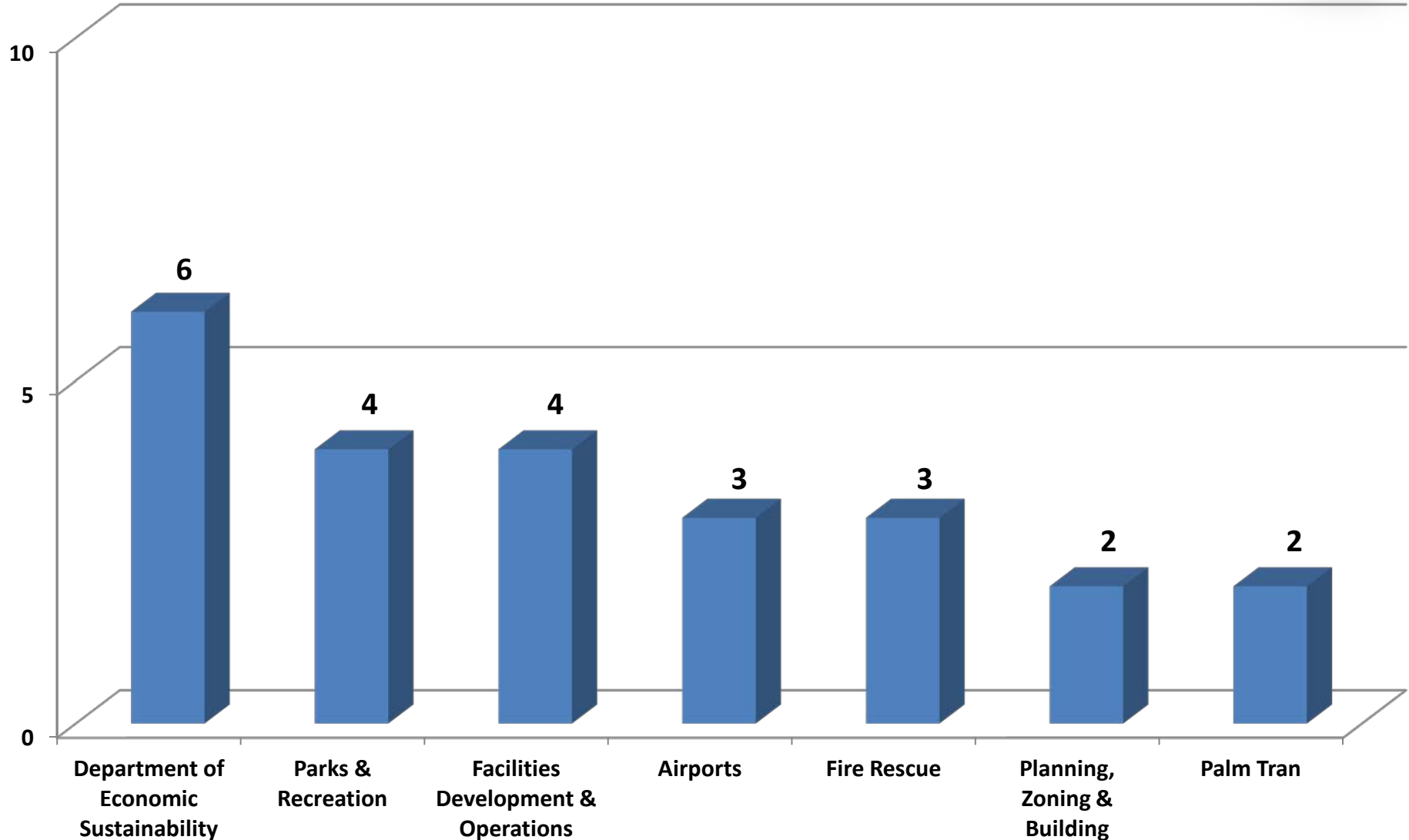
TOP EIGHT ALLEGATIONS RECEIVED



TOP ELEVEN MUNICIPALITIES



TOP SEVEN COUNTY DEPARTMENTS



INVESTIGATIONS



- **5** Reports Issued
 - **3** Administrative Investigations
 - **2** Management Reviews
- **7** Referrals to State Attorney's Office for Potential Criminal Investigation(s)
- **\$1,833,629** Questioned/Identified Costs
- **\$ 6,734** Recovered Costs
- **\$ 496,858** Avoidable Costs

MANAGEMENT REVIEW

SOLID WASTE AUTHORITY WASTE MANAGEMENT, INC. OF FLORIDA

**Identified Costs:
\$371,151**

**Questioned Costs:
\$432,163 and**

**Avoidable Costs:
\$ 317,590**

Findings:

- Between 10/01/08 and 04/30/12, WMIF diverted an estimated 1,375 dumps that should have gone to SWA facilities, resulting in projected losses of \$371,151.67.
- SWA's numbering discrepancies resulted in 2,033 SWA records unaccounted for dumps made by WMIF. If not found, the estimated losses to SWA are \$432,163.84.

Corrective Actions:

- SWA hired a private auditor to audit WMIF's findings, but WMIF only based their own findings on one service area, instead of all service areas.
- WMIF diverted trash in other SWA service areas.
- WMIF – Ensure drivers are aware of proper dump locations for all waste in PBC / Ensure written authorizations are obtained prior to any deviations.
- SWA – Recoup recoverable costs / Review identified records by OIG and ensure SWA has received compensation / Develop or enhance QA process that timely identifies abnormalities.

CONTRACT OVERSIGHT



- **6 Reports Issued**
 - **3 Contract Oversight Notifications**
 - Children's Services Council – Continuous Improvement Initiative
 - Delray Beach – Beach Cleaning Services Contract
 - SWA – Waste-to-Energy Contract, Labor Hour Review
 - **3 Contract Oversight Observations**
 - Palm Beach – Telemetry System Improvements
 - Palm Beach County – Oversight of Consultant Services for Design-Build Projects
 - SWA – Waste and Recycling Collection Franchise Agreement
- **\$ 37,896 Questioned/Identified Costs**
- **\$ 103,286 Avoidable Costs**

CONTRACT OVERSIGHT



PREVENTION: To reduce the appearance of and opportunity for vendor favoritism and inspire public confidence that contracts are being awarded equitably and economically. Contract Oversight staff routinely attend selection committee meetings and perform contract oversight activities.

- Current Number of Contracts Monitored: **90**
- Value of Contracts Currently Monitored : **\$600 Million**
- Number of Contract Oversight Meetings Attended: **89**
- *Types: Selection Committee Meetings, Contract Review Committee Meetings, and Entity/Municipal Contract Meetings*

CONTRACT NOTIFICATION

DELAY BEACH SOLID WASTE FRANCHISE

Findings:

- City had not competitively bid the solid waste franchise agreement since 2001.
- City had renewed the franchise agreement three times (2003, 2006, 2008).

Corrective Actions:

- City should follow own procurement policies and procedures by conducting full and open competition.
- City should periodically review and update its procurement policies and procedures.

➤ February 27, 2012, City stated they did not agree with the OIG's position that they failed to follow established procedures set forth in their procurement policy that required the City to competitively bid their Solid Waste Franchise Agreement.

➤ June 13, 2013, Outside Legal Counsel was hired (at request of majority of City Council) to provide a legal opinion on former Council's decision. Legal opinion concurred with OIG in that the City's Purchasing Ordinance required the Solid Waste contract to be competitively procured and that the contract renewal violated the City's Purchasing Ordinance.

➤ June 18, 2013, City Council voted to file for a declaratory judgment and ask the court to determine if the Solid Waste contract is valid.

Costs to be Determined

AUDIT



➤ **4 Reports Issued**

- Purchase Cards Palm Beach Gardens
 - Purchase Cards Boca Raton
 - HCD Eligibility Determinations
 - South Bay Cash Disbursements
-
- **\$ 118,033 *Recovery*** - SWA Republic (prior period audit)
 - **\$ 330,077** Questioned/Identified Costs
 - **\$ 924,658** Avoidable Costs

AUDIT

SOUTH BAY POOR FINANCIAL CONTROLS

Questioned Costs:
\$306,377
and
Avoidable Costs:
\$ 862,473

Findings:

- Internal controls were seriously deficient, leaving cash and other assets highly vulnerable to fraud.
- Questionable transactions referred to State Attorney's Office.
- Lack of sufficient oversight and scrutiny by City Commission contributed to condition.
- City Manager had too much authority and control without adequate system of checks and balances.

Corrective Actions:

- Agreed to take action on all 23 recommendations.
- Increased Commission oversight of expenditures.
- Enacted new Purchasing and Accounting Policy.
- Created new policy on proper approval of check requests.
- Reduced City take home vehicles.
- City may pursue reimbursement from former/current employees and contractors.

FORMER SOUTH BAY CITY MANAGER

Corey Alston



In coordination with the State Attorney's Public Corruption Unit:

Criminal Charges - 9 Counts:

- Aggravated White Collar Crime
- Corrupt Misuse of Official Position
- Misuse of Public Office or Employment
- Grand Theft \$20,000 or more but less than \$100,000
- Grand Theft \$10,000 or more but less than \$20,000
- Grand Theft \$300 or more but less than \$5,000 (3 Counts)
- Conspiracy to commit Grand Theft

OIG NOTIFICATION LETTERS



To keep up with the workload and reduce report writing and review time, where appropriate, the OIG has instituted Notification Letters to Management. These will now be formally released and are available on our website.

➤ **City of West Palm Beach:** Citizen Initiative complaint - Allegations of inappropriate expenditures involving City funds. The OIG found that the City, through their Attorney's Office, spent a total of \$3,509.75 to provide individuals with t-shirts and transport them to a Department of Transportation public hearing to protest a proposed upgrading of a state road within the City limits. The OIG notified the City that the expenditure of public funds must be for a public purpose and, although not statutorily required, Attorney General Opinion (AGO) 90-37 advises that the determination should be expressly made by the legislative body (the City Commission). This expenditure was never voted on by the City Commission.

OIG NOTIFICATION LETTERS



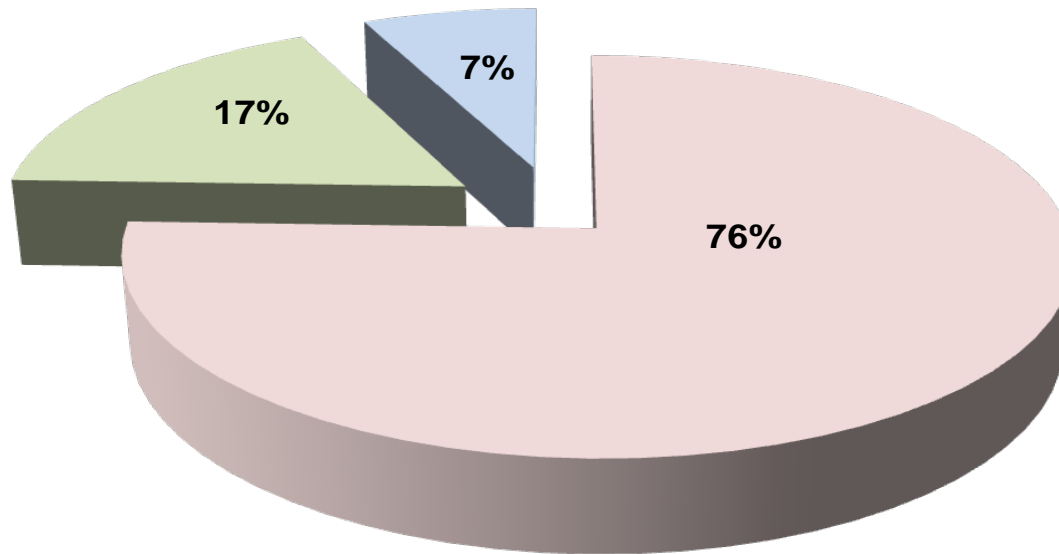
- **Palm Beach County Fire Rescue:** Initially opened as an investigation due to allegations of potential life safety, however, the issues were determined to be personnel related. OIG recommended to Palm Beach County Fire Rescue that:
 - Ensure policies and procedures are uniformly distributed and enforced.
 - Ensure employees receive appropriate training on policies and procedures as well as their expectations of the employee.
 - Continue to monitor the Computer Assisted Dispatch (CAD) System to ensure all components are functioning properly to assist dispatchers in their daily duties.
- **Children's Services Council:** Received complaint regarding improper procurements of contracts to a consultant. The OIG found that the CEO followed the appropriate purchasing policies in place during that time period, which allowed the CEO to enter into sole source contracts under \$50K with "consultants with specific expertise." The OIG also found that although the CEO was allowed to enter into sole source contracts, the CEO appropriately vetted several consultants prior to contracting with the appropriate entity.

Prior to the OIG's review, CSC conducted a review of their policy and procedures and updated procedural requirements to include secondary approvals/reviews of these type of contracts by CSC Legal.

UPDATE SINCE INCEPTION THRU 6/30/13



OIG RECOMMENDATIONS/CORRECTIVE ACTIONS (270)



204 Implemented

47 Pending

19 Not Implemented



BUDGET & STAFFING

OIG BUDGET



County & 38 Municipalities FY 2013

Approved: \$3 Million Estimated Expenditures: \$2 Million

FY 2014
Requested: \$3.4 Million

Other Public Entities Under Jurisdiction FY 2014

Solid Waste Authority and
Children's Services Council: \$452,000

Staff: 23 (57.5%) of 40 Full Time Allocated Positions

BUDGET

Budget Overview

FY 2013 Combined Total Budget of All 42 Government
Entities under the OIG jurisdiction **\$7.4 Billion**

FY 2013 Office of Inspector General Budget **\$3.7 Million***

* Includes funding from Children's Services Council,
Health Care District, and Solid Waste Authority.

[Click Here to see the County/Municipal portion of the OIG Budget](http://www.pbcgov.com/oig/budget.htm)

<http://www.pbcgov.com/oig/budget.htm>

Fiscal Year 2013 Prorated Share of the County/Municipal portion of the OIG Budget *

City	Amount
Glen Ridge	83
Cloud Lake	95
Briny Breezes	665
South Palm Beach	1,193
Haverhill	1,351
Hypoluxo	1,490
Mangonia Park	1,763
South Bay	2,137
Palm Beach Shores	2,165
Juno Beach	2,166
Loxahatchee Groves	2,428
Jupiter Inlet Colony	2,647
Ocean Ridge	2,756
Gulf Stream	3,001
Atlantis	3,399
Manalapan	3,698
Golf	4,754
Lake Clarke Shores	5,125
Pahokee	6,118
Highland Beach	8,038
Lake Park	9,486
Tequesta	10,544
Greenacres	11,101
Lantana	11,325
North Palm Beach	13,868
Palm Springs	20,687
Belle Glade	23,474
Royal Palm Beach	26,437
Palm Beach Gardens	32,314
Lake Worth	64,856
Wellington	75,431
Jupiter	75,655
Palm Beach	77,143
Riviera Beach	86,314
Boynton Beach	113,445
Delray Beach	157,092
Boca Raton	207,268
West Palm Beach	276,146
Total of all Municipalities within Jurisdiction	1,347,656
County	1,620,584
Total County and Municipality	2,968,240

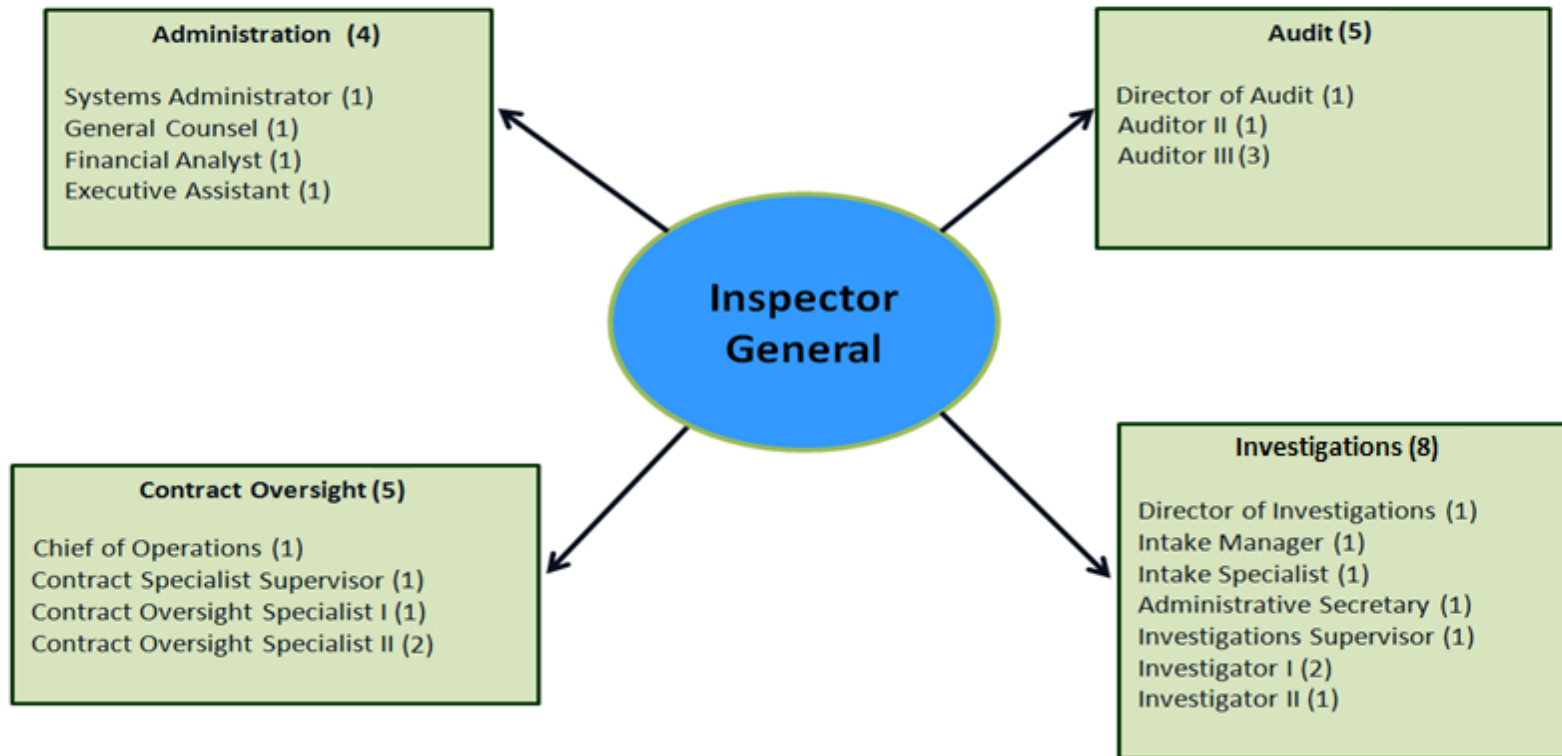
OIG STAFFING



Staff: 23 (57.5%) of 40 Full Time Equivalents (FTEs)

Jurisdiction: 41 Government Entities

(County, 38 Municipalities, Solid Waste Authority, Children's Services Council)



BUDGET & STAFFING



Due to continued absence of Municipal funding, we anticipate a budget shortfall for FY2013-14 of \$687,000 (County General Fund).

Municipal share is ***\$1.5 million.***

Two Options:

1. Board of County Commissioners agree to fund the shortfall and ultimately seek restitution from the municipalities;
OR
2. Reduce OIG personnel to coincide with anticipated funding. As salaries constitute the major component of our costs, employee notification of layoffs must occur ***immediately*** beginning with 26% of staff affected by September 27, 2013, and an additional 13% of staff affected by December 27, 2013.

On Tuesday August 13, 2013, the BOARD OF COUNTY COMMISSIONERS provided a **verbal commitment to fund the existing staffing level of 23** (40 allocated).

OIG LEGAL



General Counsel for the Office of Inspector General

Duties and Responsibilities include, in part:

- Reviews all OIG reports for legal sufficiency prior to issuance;
- Serves as liaison to counsel for entities under OIG jurisdiction;
- Reviews redacted information in accordance with Florida Statutes for all public records requests;
- Represents OIG in all legal matters including issuance and enforcement of subpoenas;
- Conducts legal research and issues oral or written legal opinions to OIG staff;
- Reviews all agreements negotiated by OIG.



INITIATIVES, GOALS, UPCOMING PLANS & OBJECTIVES

INITIATIVES



- Quarterly Business Stakeholder's Meeting Group
- Bi-Monthly City Manager Meetings (topic based)
- On-going Citizen's Initiative Training
- Teaching at Criminal Justice Center Citizen's Academy Course
- On-going Internship Program
- Creation of an Internal Audit Course – (Palm Beach State College)

NEW ON THE WEBSITE



Theme: High Contrast Text size: A A A Weather: West Palm Beach, FL 92° F Partly Cloudy

 **OFFICE OF INSPECTOR GENERAL**
PALM BEACH COUNTY

SHERYL G. STECKLER
INSPECTOR GENERAL

"ENHANCING PUBLIC TRUST IN GOVERNMENT"

You are here: [Palm Beach County](#) > [Home](#)

[Home](#) | [Report Waste, Fraud or Abuse](#) | [About OIG](#) | [Be Informed](#) | [Get Involved](#) | [Contact Us](#)

Translate this page
Spanish
Microsoft® Translator

IG Hotline: 877-283-7068

OIG Authority

Per Article XII, Section 2-422, Palm Beach County Code, this OIG was established in 2010 to "Enhance Public Trust in Government". The OIG has complete independent oversight authority at both County and Municipal levels to ensure accountability and transparency to the citizens of Palm Beach County. Additional jurisdiction includes Solid Waste Authority and the Children's Services Council. Unlike other Inspectors General that report to their governing board or agency head, the Inspector General in Palm Beach County reports to the citizens of Palm Beach County.

About this Site

This site provides you access to every report issued by the OIG, information about the role of the OIG, and answers to frequently asked questions. We also include information about what to expect when contacted by OIG staff, standards that the OIG follows, links to other useful websites, and how to report waste, fraud or abuse.

Click the top tabs (Home, Report Waste, Fraud or Abuse, About OIG, Be Informed, Get Involved and Contact Us) for additional content information.

Training

Our office provides training designed to educate elected and appointed officials, county and municipal department employees, contractors, sub-contractors and other parties doing business with the county and municipalities and/or receiving county or municipal funds on the role of the OIG, "red flags" to watch out for, as well as increase awareness of potential violations.

[Did you know? - Employee Training Video](#)
(This video may take about 10 seconds to load.)

[Office of Inspector General Overview](#)
[Shining a Light on Government](#)

Report Waste, Fraud or Abuse

The OIG needs your help. To report allegations or see illustrations of suspected waste, fraud, misconduct, mismanagement or other abuses, click the link below:

[Report Waste, Fraud or Abuse](#)

[Request Whistle-blower Status](#)

OIG Dashboard

6/28/2010 - 6/30/2013

Total Correspondences
944
[Details](#)

Questioned and/or Identified Costs
\$10,652,513
[Details](#)

Avoidable Costs
\$5,750,171
[Details](#)

New!
Corrective Actions & Recommendations

This Dashboard is a quarterly snapshot of some OIG workload and results indicators. Included are total correspondences received with details by entity and questioned, identified and avoidable costs.

Updated 06/04/2013

What's New

For a list of all reports completed this fiscal year ([click here](#)).

08-01-13 [Children's Services Council Rating Tool & Process Meeting - Contract Oversight Observation](#)

08-15-13 [IG Committee Meeting 9 am - Gov Ctr-6th floor BCC Chambers, 301 N. Olive Ave., WPB](#)

06-27-13 [Solid Waste Authority - Labor Hour Review - Contract Oversight Notification](#)

06-11-13 [City of Delray Beach - Beach Cleaning Contract Oversight Notification](#)

06-05-13 [City of Delray Beach Fire Rescue Union Time Pool Investigation](#)

05-31-13 [Children's Services Council Continuous Improvement Initiative - Contract Oversight Notification](#)

05-02-13 [City of South Bay - Cash Disbursements Audit](#)

04-23-13 [Solid Waste Authority - Solid Waste and Recycling Collection Franchise Agreement - Contract Oversight Observation](#)

04-22-13 [Palm Beach County - Community Services Department Investigation](#)

04-11-13 [City of West Palm Beach - Affordable Housing Advisory Committee Investigation](#)

04-11-13 [City of Boca Raton - Purchasing Cards Audit](#)

Get Involved

YOU have the power to make a difference.

[Citizens Initiative](#)

If you would like to submit a comment to the Inspector General, please email to IGcomments@phcgov.org

CORRECTIVE ACTIONS & RECOMMENDATIONS

NEW ON THE WEBSITE



Corrective Actions & Recommendations

The list below only includes those cases or projects where Corrective Actions and Recommendations were suggested. For all cases and projects please see the [Reports](#) page.

[click a Case/Project number to link to the corresponding report.](#)

Project #	Date Issued	Recommended	Implemented	Not Implemented	Pending	Unit	Title
2010-0003	8/11/10	1	1	-	-	INVESTIGATIONS	PBC - Planning, Zoning and Building Corrective Action Memo
2010-0004	9/14/10	2	2	-	-	INVESTIGATIONS	PBC - Consumer Affairs Compliance Operations Investigative Report
2010-0011	12/13/10	1	1	-	-	INVESTIGATIONS	BOCC Emails
2010-0007	12/20/10	3	3	-	-	INVESTIGATIONS	PBC - Criminal Justice Commission/PRIDE Contract Management Review
2010-0009	12/27/10	2	2	-	-	INVESTIGATIONS	BOCC - Commissioner County Rules Violations Investigative Report
2010-0002	4/1/11	5	5	-	-	INVESTIGATIONS	PBC - Water Utilities Department Procurement Investigative Report
2010-0008	5/11/11	20	17	3	-	INVESTIGATIONS	PBC - Office of Small Business Assistance Management Review
2011-0005	6/13/11	1	-	1	-	INVESTIGATIONS	



Update McAfee VirusScan Enterprise Antispyware Module

McAfee VirusScan Enterprise Antispyware Module is out of date. Click to update.

GOALS



STRATEGIC PLAN

Goal #1 - *Conduct independent audits, reviews, and investigations that detect, deter and prevent fraud, waste, mismanagement, misconduct, and other abuses; that increase efficiency and effectiveness; and strengthen internal controls in entities under OIG jurisdiction.*

Goal #2 - *Maintain a high quality, effective, and objective organization.*

Goal #3 - *Provide OIG staff with the support and direction necessary to achieve the OIG mission.*

Goal #4 - *Inform and educate all affected persons and entities as to the role, benefit, and value of the OIG.*

UPCOMING PLANS AND OBJECTIVES



- Obtain a stable funding base to retain current staffing levels.
- Continue to reach out and increase training to government employees.
- Focus outreach efforts on:
 - County Department Directors
 - Business Community
 - Chambers of Commerce
- Assist in the incorporation of the OIG practice and theory curriculum in schools and colleges.
- Continue our college internship program.

QUESTIONS & COMMENTS



THANK YOU