Palm Beach County:

Strategic Planning & Performance Management January 25, 2022



ECONOMIC DEVELOPMENT CROSS-DEPARTMENTAL TEAM

Moving From Outstanding to Excellent!



CROSS-DEPARTMENTAL TEAM (CDT) MEMBERS





Sherry Howard Housing and Economic Dev.



Paul Connell Parks and Recreation



Natalie Diaz Rodriguez Community Svcs.



Tonya Davis Johnson Office of Equal Business Opp.



Michelle Morejon Fire Rescue



Megan Houston
Office of Resilience



Ike Powell Youth Services



Chrystal Mathews
Office of
Community
Revitalization



Gary Sypek Airports



Jodie Boisvert Community Services



Leilani Yan Human Resources



Amy Cisneros Water Utilities



Keith Clinkscale Division of Strategic Planning and Performance Mgt.



Marcela Millett Division of Strategic Planning and Performance Mgt.

CDT MEMBERS CONTINUED





Deputy Chief Kimberly Hude Fire Rescue



Alan Chin Lee Housing and Economic Dev.



Bryan Davis Planning, Zoning and Building



Office of Equal Business Opportunity



Jessica Hidalgo Public Safety



Mark Osigna Facilities Development and Operations



Ronald Rice Cooperative Extension



Glenn Jergensen Tourist Dev. Council

Allen Gray Office of Equal Business Opportunity

> Alicia Garrow Library System

Lisa Master Office of Financial Mgt. and Budget

Rebecca Schnirman
Parks and Recreation

Houston Tate
Office of Community Revitalization

Jayme Bosio Library System Sylvia Doby Planning, Zoning, and Building



- Second-largest county geographically in Florida covering 1,971 square miles, not including Lake Okeechobee
- 47 miles Atlantic shoreline
- Eastern County is a thriving urban area while the central and western communities are growing suburban and rural areas





Top 5 Industries by Employment

Data represents number of people employed + increase year over year (2020-2021)



2. Trade/Transportation/Utilities 112,800 +3,400

3. Education/Health Services 107,200 +7,000

4. Leisure/Hospitality 80,800 +14,200

5. Government 59,000 +2,100







Number of Small Businesses (25 or less employees) = 58,071 businesses in PBC or 93.6%



- Population: 1,473,989
- Median single-family home sales price: \$500,000 up 25%
- Median townhome/condo sales price: \$233,000 up 14%
- Median Household Income: \$80,200
- Unemployment rate: 3.5%*
- 39,258 job openings vs. 26,537 unemployed*
- Poverty Rate: 11.4%



^{*} Data reflected as of January 2022



- Palm Beach County becomes "Wall Street South"
- Almost 2,500 jobs created
- Over \$150M in Capital Investments
- More than 30 corporate relocations or expansions
 - Over 70% from other states like New York or California



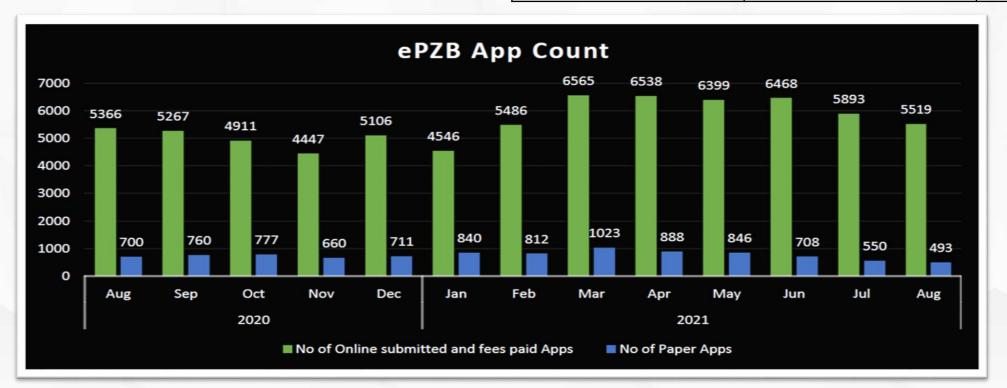
PALM BEACH COUNTY CONSTRUCTION INDUSTRY



BUILDING PERMIT INTAKE AT-A-GLANCE



	August 2020	August 2021
Walk-in Customers	5,584	1,667
Online submittals	0	5,495



STRATEGIC PRIORITY:

Economic Development



"To promote economic revitalization by driving the creation of employment opportunities while reducing disparities and improving quality of life for everyone."

Economic Development Goals:

- 1. Support preservation of existing businesses adversely impacted by COVID-19 including the tourism and hospitality industry.
- A stable and diversified economic base that maximizes jobs for County residents.
- Promote entrepreneurial development opportunities.
- Revitalize communities to support economic development.
- Support and promote a viable and diverse agricultural industry.
- Enhance and expand opportunities for paid and unpaid student and apprenticeship programs.
- Identify economic opportunities associated with resilient investments.

GOAL 1: SUPPORT PRESERVATION & RECOVERY OF EXISTING BUSINESSES INCLUDING TOURISM



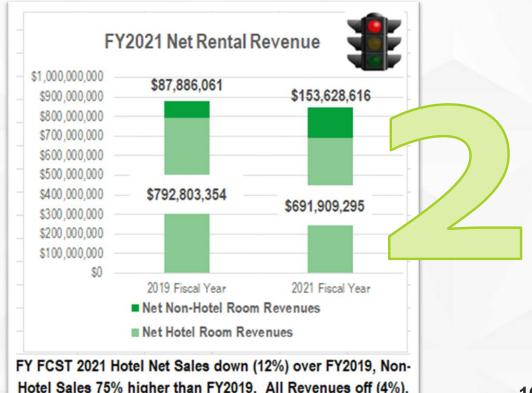
Fiscal Year 2021 Results

& HOSPITALITY



The Leisure Travel Industry has continued its recovery. Record Bed Tax Collections for April through August as the Palm Beaches "Open Spaces and Quiet Places" welcome both Drive Market and Air Travelers.

Business Travel, Group and Meeting recovery remains slow and has a way to go to return to our Record 2019 levels of activity.



GOAL 1: SUPPORT PRESERVATION & RECOVERY OF EXISTING BUSINESSES INCLUDING TOURISM & HOSPITALITY

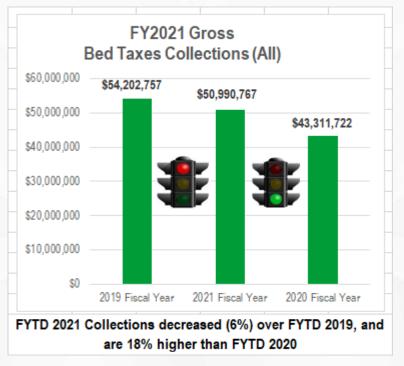


Strategies:

- Promote Health and Safety of the Palm Beaches highlighting our beaches, environmental areas and recreational/parks open spaces.
- Leisure Travel will drive the recovery. Sports Tourism will recover quicker than our Groups and Meetings/Convention business, as Business travel is slow to return.



Morikami Museum & Japanese Gardens



- Recovery in cultural venues and performing arts centers improve as vaccinations expand.
- Partner with private sector developing eco and sporting events amenities at County parks, existing venues, and natural environmental lands.

GOAL 1: SUPPORT PRESERVATION & RECOVERY OF EXISTING BUSINESSES INCLUDING TOURISM & HOSPITALITY

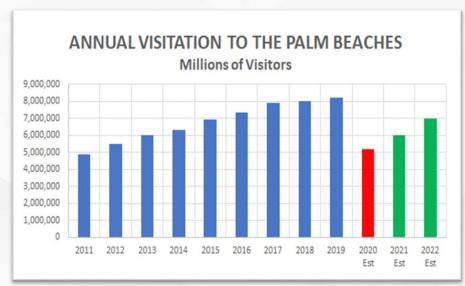


Metrics:



Each Tourist Development Council (TDC) Partner Agency has 6 to 8 Performance Measures monitored by the TDC

- Tourist Development Tax (Bed Tax) collections
- Annual Leisure, Groups & Meeting & Sports tourism visitors
- Annual PBC Convention Center Hotel Room night bookings
- Annual Sports Tourism Hotel Room nights actualized
- Eco tourism visitor growth year over year





GOAL 2: A STABLE AND DIVERSIFIED ECONOMIC BASETHAT MAXIMIZES JOBS FOR COUNTY RESIDENTS



Strategies:

- Continue to prospect grant opportunities & programs that support economic development activities that support a diverse economic base & upward economic mobility.
- Track the progress of development in distressed census tracts including those designated as Opportunity Zones.
- · Identify ways to make Palm Beach County easier to do business with for internal and external customers.
- Continue the implementation of the Glades Region Master Plan including economic development and infrastructure improvements.
- Coordinate efforts by stakeholders involved in the Biotech Industry Cluster regarding the development of wet lab space, incubators, and a teaching hospital.

GOAL 2: A STABLE AND DIVERSIFIED ECONOMIC BASETHAT MAXIMIZES JOBS FOR COUNTY RESIDENTS



Success Stories



Reentry Employment Programs

- Innovations in Reentry Initiatives (IRI)
- Grant Funded by Bureau of Justice for a 4 year period
- Partner with FAU to conduct a rigorous randomized- controlled trial and evaluation (Dec. 2021)
- Linked 100 returning residents to transitional jobs coupled with Cognitive Behavior Intervention
- Programming has been sustained by funding through FL Dept. of Corrections and Palm Beach County. Trained participants have helped meet the high demand for employees by local businesses.

- Reentry Employment & Education Subcommittee
 Breaking barriers to meaningful employment
 Chaired by CareerSource offering resource including:

 Soft Skills Training
 Placement assistance

 - Access to transitional jobs

SUCCESS STORY



Rickema "Twin" Thomas spent 21 years in the Florida Department of Corrections. After his release, Twin cautiously enrolled in the transitional job program, wary of "ex-offender" programs in general. Six months later, Twin said "It was the best decision I could have made. In six months, I've had the opportunity to build, to learn skills like drywall and cabinet installation—lots of things," I wouldn't trade it for anything in the world." Twin is now working full-time and has been promoted to Field Supervisor with Urban Farmers, Inc.

SUCCESS STORY

Darrelle Ivory had spent 20 years of his life in and out of the state correctional system. He says that he was lost with no focus or goals. Ivory came into the office and at intake said "I'm never going back" He has held true to his word. Enrolling in the transitional job program helped him focus on the new goals he has now set. He has excelled in construction and is now a Field Supervisor for Urban Farmer's Inc.



GOAL 2: A STABLE AND DIVERSIFIED ECONOMIC BASE THAT MAXIMIZES JOBS FOR COUNTY RESIDENTS



Family Self-Sufficiency Program

Mission: to remove barriers and create income opportunities for low income individuals

to become more self-sufficient.

Hosting Career Fairs with Livable Wage
Jobs





Offering Vocational Training and Case Management that Leads to Employment

Creating Economic Mobility for Families through the Securing Our Future Initiative

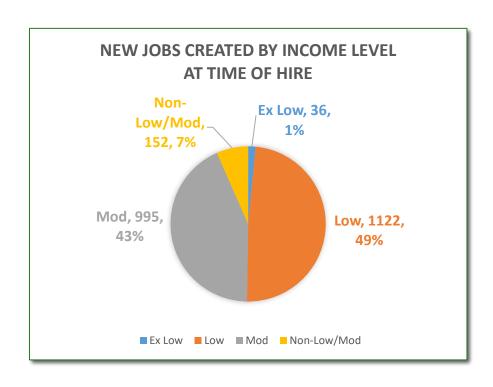


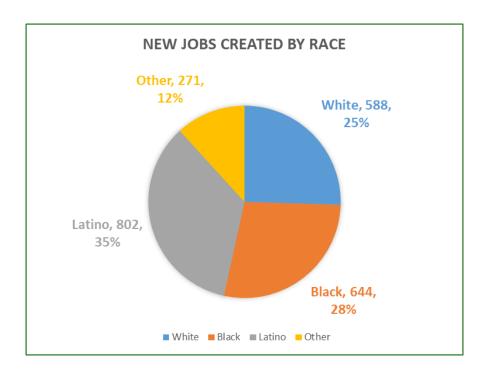
Economic Development Cross-Departmental Team 15

GOAL 2: A STABLE AND DIVERSIFIED ECONOMIC BASE THAT MAXIMIZES JOBS FOR COUNTY RESIDENTS



HUD Section 108 Loan Program-2305 New Jobs







Strategies:

- 1. The Office of Equal Business Opportunity (OEBO) continued its overall marketing and outreach strategies to encourage local Small/Minority/Women Business Enterprise (S/M/WBEs) to become certified and to promote the importance for S/M/WBEs to participate in County procurement opportunities;
- 2. Presented quarterly virtual meetings for internal/external clients to provide education, information and technical assistance;
- Presented alternate programming and events to adhere to social distancing while providing resources, access to information and outreach;
- Hosted small certification document review workshops to assist with submittals.













OEBO

Metrics

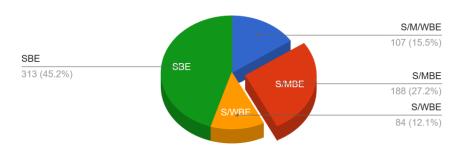
- Number of businesses provided technical assistance through DHED & economic development resource partners
- Number of small business certified/recertified
- Number of contract awards to S/M/WBEs
- Dollar volume of contract awards to S/M/WBEs
- Number of OEBO (Office of Equal Business
 Opportunity) outreach events to local entrepreneurs

FREE BUILD TO THE PARTY OF THE

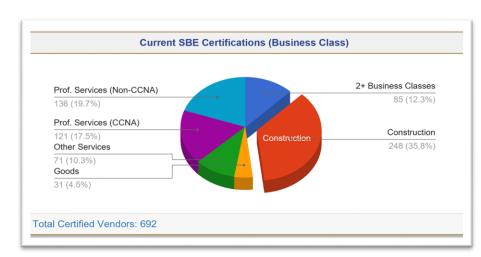
The State of Black Business Outreach in John Prince Park



Certified businesses have the opportunity to do business with PBC



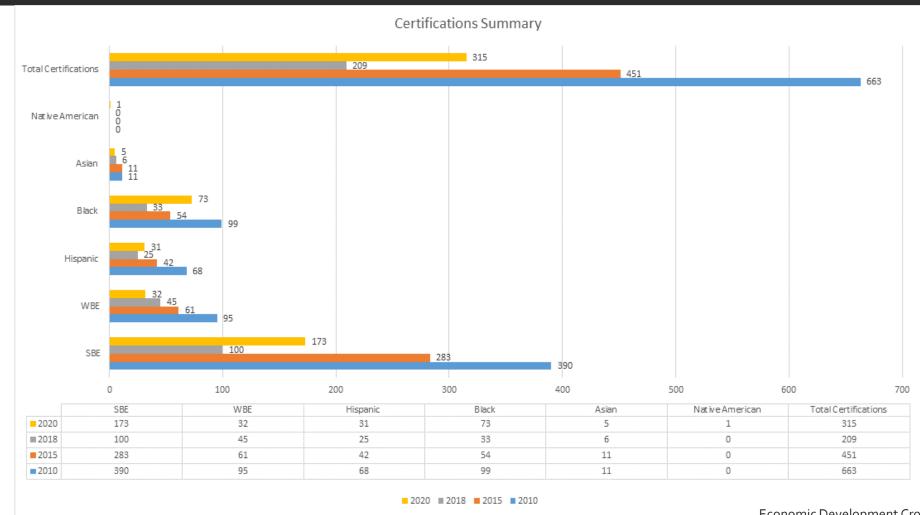
SBE – Small Business Enterprise WBE – Women Business Enterprise MBE – Minority Business Enterprise M/WBE – Minority/Women Business Enterprise





GOAL 3: S/M/WBE CERTIFICATION HISTORY







Partner Contract Services

Technical Assistance Providers – Examples of Services Provided

- Counseling, instruction, training, internships
- Support services such as accounting, taxes, legal and payroll, information technology
- Industry trends analysis
- Consultation with experienced professionals
- Drafting of marketing plans
- Securing reasonable rental space
- Guaranteed financing, credit builder loans and microloans

















PBC provides technical assistance to businesses and entrepreneurs including credit repair, loans or grants, information on federal and state programs, guidance on the Palm Beach County Interactive, introductions to cities and other partners, training in how to build a business plan and how to apply for licenses.

You name it, we support our small businesses!





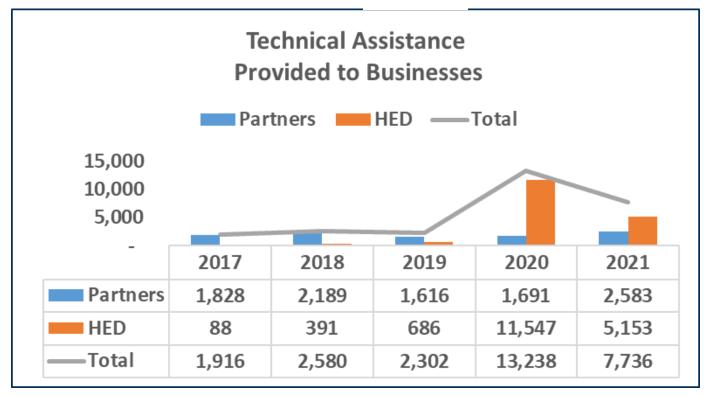














Certification Flyer in Creole

FÈ YON KOUDÈY NAN PWOGRAM SÈTIFIKASYON BIWO SOU OPÒTINITE **BIZNIS EGAL KONTE PALM BEACH LAN**

Èske ou se yon biznis piti, minoritè oswa fanm posede nan Konte Palm Beach?

Biwo Opòtinite Biznis Egal (Office of Equal Business Opportunity, OEBO) Konte Palm Beach Ian envite ou pou sètifye biznis ou an tankou yon Biznis Piti, Minoritè oswa Fanm Posede (\$/M/WBE).

Objektif OEBO se pou ogmante patisipasyon S/M/WBE vo nan kontra konte a. Nou angaje pou nou bay biznis yo resous pou konekte ou avèk opòtinite yo.

Körn yon founisë sëtifye avëk OEBO, ou kalifye pou patisipe nan konpetisyon pou kontra yo nan konte a.

Pwosesis sètifikasyon an senp ak gratis.

KISA KI YON S/M/WBE?

Yon S/M/WBE se yon konpayi ki gen omwen 51% ke yon moun oswa plizvè moun posede ak kontwole ki se manm yon gwoup ki defavorize sosyalman ak ekonomikman, sa gen ladan Afwo-Ameriken Azvatik Isnanik

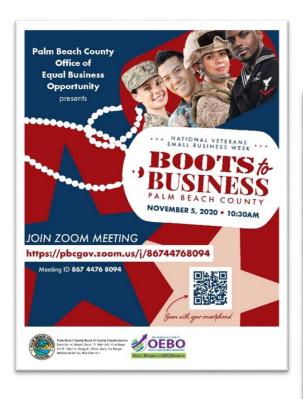
Gen kèk benefis ki gen ladan:

- Aksè ak opòtinite apwovizyònman ke Konte Palm Beach bay.
- Sipò Teknik nan men Espesyalis Devlopman
- evènman ak konferans OEBO vo.
 - ajans sètifikasyon pou minorite
 - Enklizvon nan renètwa konnav S/M/WBE setifye sou entenet
 - nan endistri prive
- Ou dwe enskri kom yon vande nan Konte Palm Beach toudabo nan https://pbcvssp.co.palm-beach.fl.us/webapp/vssp/AltSelfService
- Apre ou fin resevwa nimewo vandè ou a, ou kapab aplike pou sètifikasyon nan http://www.pbcgov.com/oebo/Pages/Certification-Program.aspx





(561) 616-6840 | OEBO@pbcgov.org



Veterans Small Business Week

Certification Flyer in Spanish

CONSULTE EL PROGRAMA DE CERTIFICACIÓN DE LA OFICINA DE IGUALDAD DE OPORTUNIDADES DE NEGOCIO DEL CONDADO DE PALM BEACH

¿Usted es dueño de un pequeño negocio, tiene un negocio que es propiedad de un grupo minoritario o de mujeres?

La Oficina de Igualdad de oportuniadades de negocio del condado de Palm Beach (OEBO, por sus siglas en inglés) lo invita a certificar su negocio como NEGOCIO PEQUEÑO, PROPIEDAD DE MINORIAS O DE MUJERES

El objetivo de la OEBO es aumentar la participación de negocios S/M/WBE en los contratos del condado Nuestro compromiso es suministrar negocios con recursos para conectarlo con oportunidades.

Al ser un proveedor certificado con la OEBO, usted es elegible para competir por contratos del condado

El proceso de certificación es simple y gratis.

NEGOCIO S/M/WBE?

Un necodo S/M/WBF es una compañía que, por lo menos en un 51%, está balo la propiedad o el control de una o más personas, que son miembros do un arrigo con una desventaia social y oconómica: inclusive, los atroamericanos asidicos hispanes

Acceso a oportunidades

Algunos beneficios incluyen:

Soporte técnico de

Contratistas principales

- Primero debe registrarse como proveedor con el condado de Palm Beach en https://pbcvssp.co.palm-beach.fl.us/webapp/vssp/AltSelfService
- espués de recibir su número de proveedor puede solicitar la certificación en http://www.pbcgov.com/oebo/Pages/Certification-Program.aspx





Para obtener más detalles o informació nosotros llamando al (561) 616-6840 o por

con otras agencias de



Women's Small Business Month



Strategies

- 1. Continue to work with stakeholders to identify CCRT (Countywide Community Revitalization Team) area deficiencies and develop strategies to address deficits.
- 2. Develop award winning parks and amenities that will revitalize and connect neighborhoods, and increase desirability and property values.
- 3. Continue developing Park locations and amenities in Park deserts and CCRT communities.
- 4. Work with local communities and other departments to promote and increase the number of community improvement projects and invest in neighborhood sustainability.

OCR Staff conducting Windshield survey In Plantation Area for the CCRT Reassessment Report

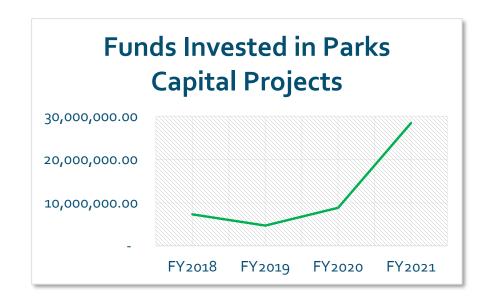


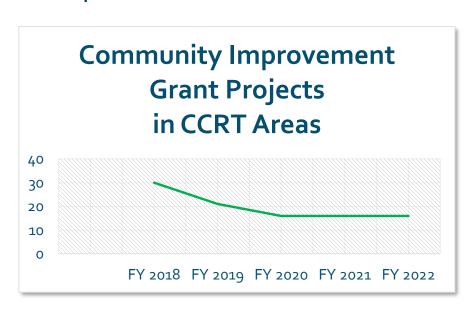
CCRT Area	Drainage	Road Surface	Sidewalks	ADA	Street Lighting	County Park Located within CCRT	Park Located within 1/4 mile of CCRT
ABBEY PARK - GLEN AREA	DEF	N	N	N	N	\$	
ACACIA VILLAS	DEF	DEF	DEF	DEF	N		
AVENUE L AREA	Υ	DEF	DEF	N	DEF		
BELVEDERE HEIGHTS	DEF	N	N	PARTIAL	PARTIAL	*	
BELVEDERE HOMES	DEF	Υ	PARTIAL	N	Υ	Yes	
BOUTWELL - KEAST	N	DEF	DEF	N	N		Yes
BROADWAY DRIVE AREA	DEF	N	N	DEF	N		
CABANA COLONY	DEF	DEF	Υ	Υ	DEF	Yes	
CAM ESTATES/MEADOWBROOK PL 1, 2 & 3	Υ	Y	N	Υ	N		
CANAL POINT	DEF	Υ	DEF	N	Υ	Yes	



Metrics

- Number of CCRT areas with a park within ¼ mile
- Number of Community Improvement Projects in CCRT (Countywide
- Community Revitalization Team) areas
- Funds Invested in Parks Capital Projects
- Number of CCRT areas with multiple deficiencies







Project Type	Funding Source	CCRT Area	Location	Estimated Design/Study Cost	Estimated Construction Cost	Estimated Total Cost
	Projects	Country Club Acres West	Country Club Acres Plats 3, 4, & 5, West of Military Trl between LWDD L-34 and L-35 Canal	\$ 47,000	\$ 500,000	\$ 547,000
		Tradewinds Subdivision	Tradewinds Estates Subdivision	\$ 70,000	\$ 350,000	\$ 420,000
Flood and		Belvedere Homes Subdivision	Lake Belvedere Estates	\$ 76,000	\$ 500,000	\$ 576,000
Drinage Mitigation		Dillman Heights	Dillman Heights Subdivision	\$ -	\$ 250,000	\$ 250,000
riojects		Pleasant Ridge & Juno Terrace	Pleasant Ridge and Juno Terrace Subdivisions	\$ -	\$ 300,000	\$ 300,000
		Cannongate Subdivision	Cannongate Subdivision	\$ -	\$ 300,000	\$ 300,000
		Highview Rd	Highview Rd., Highland Rd, and Ridge Rd, Washington Ave. to Overlook Rd.	\$ -	\$ 250,000	\$ 250,000

Improvement Projects



OCR CCRT Areas Reassessment



CCRT Area Improvement Projects







Median landscape improvements, clubhouse renovation and new playground in Country Club Acres, Delray

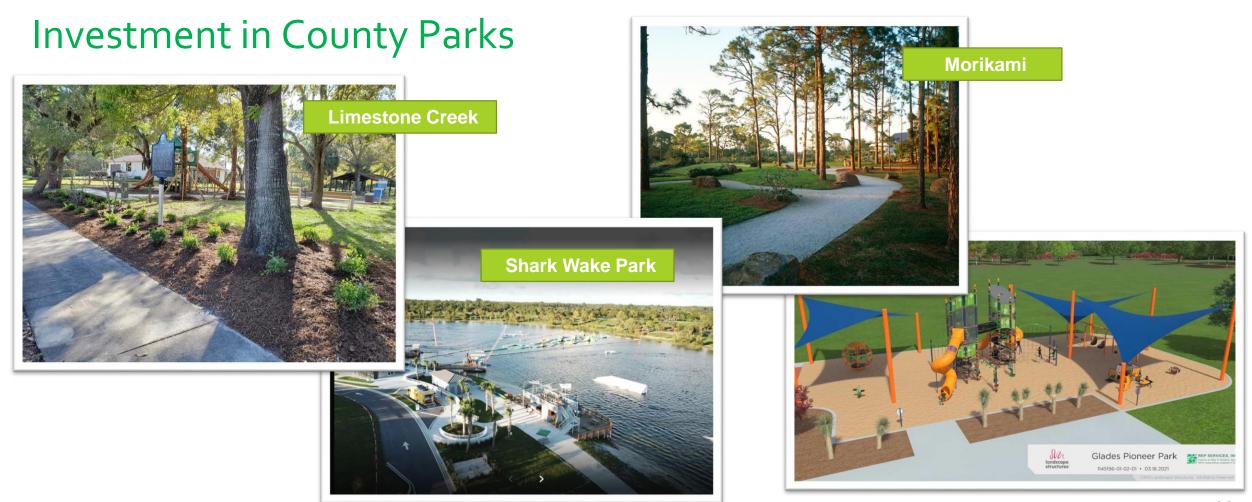




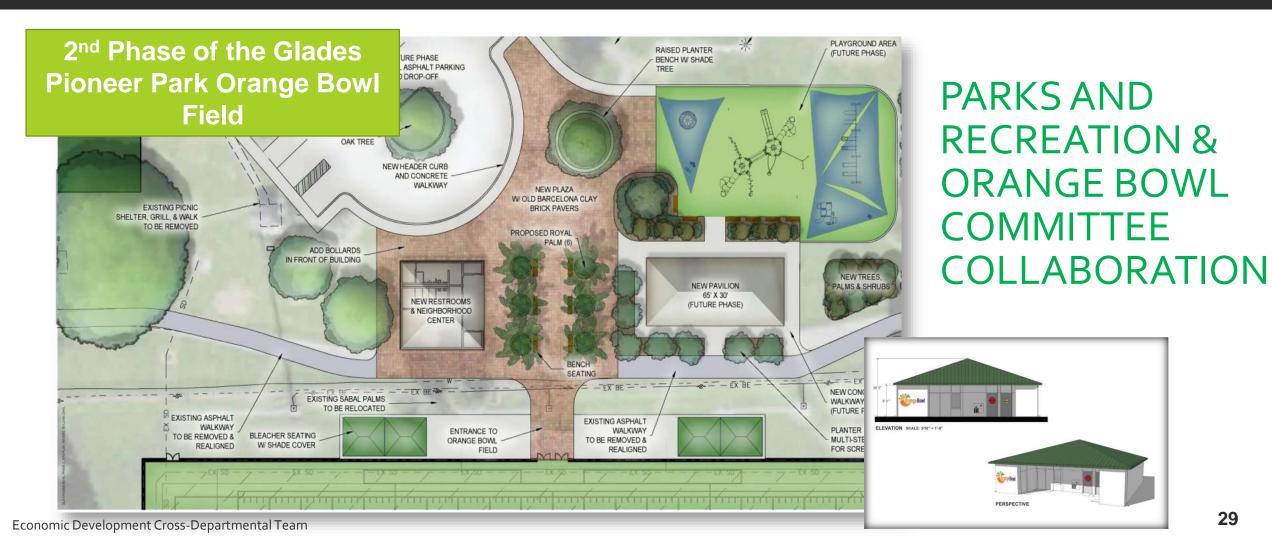


Little Free Food Pantries in Lantana Homes Neighborhood









GOAL 5: SUPPORT AND PROMOTE A VIABLE AND DIVERSE AGRICULTURAL INDUSTRY



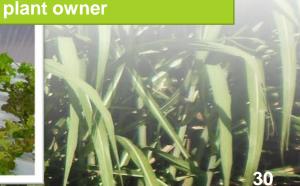
PBC Agriculture Background

- PBC agricultural receipts exceed all counties east of the Mississippi River
- 2019 to 2020 PBC agricultural sales = \$1.39 billion
- PBC gross agriculture acreage is ~440,000 with sugarcane accounting for over 80% of the

- PBC leads the nation for sugarcane and fresh sweet corn production
- PBC leads Florida in sweet peppers, lettuce, specialty leaf, rice, radishes, cucumbers, celery, eggplant, herbs, and sod

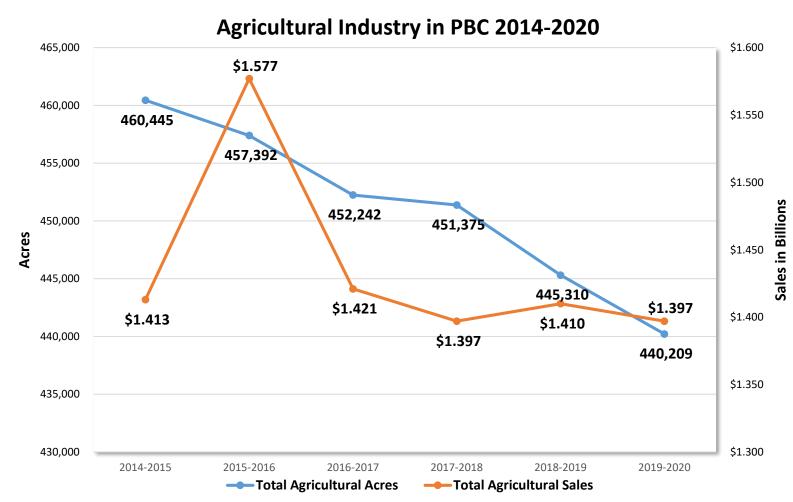






GOAL 5: SUPPORT AND PROMOTE A VIABLE AND DIVERSE AGRICULTURAL INDUSTRY









GOAL 5: SUPPORT AND PROMOTE A VIABLE AND DIVERSE AGRICULTURAL INDUSTRY



Increase number of activities and programs that support farming and agriculture.

In FY20, The County delivered educational outreach to 4,975 clients while also delivering 3,182 **CEUs to support state-required** licenses and certifications, **including Green-Industry Best Management Practices, Restricted Use Pesticides, and Worker Protection Standards.**



Farm Labor Training



Agricultural Promotion



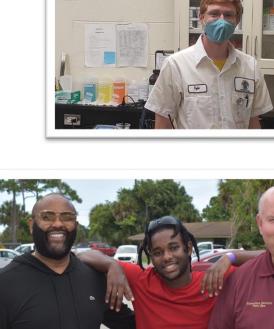
GOAL 6: ENHANCE & EXPAND OPPORTUNITIES FOR PAID AND UNPAID STUDENT AND APPRENTICE PROGRAMS TO MEET LOCAL NEEDS



WUD Apprentice

Strategies:

- 1. Continue to formalize the process for recruiting and hiring interns and apprentices in all departments.
- 2. Update and expand online information hub for Department programs.
- 3. Evaluate methods to incentivize County partners to invest in apprenticeship and internship programs.





Parks & Recreation Intern

GOAL 6: ENHANCE & EXPAND OPPORTUNITIES FOR PAID AND UNPAID STUDENT AND APPRENTICE PROGRAMS TO MEET LOCAL NEEDS



Sound Bites from Youth Services Department Student Interns

Key skills developed & how students benefited



Youth Services Interns (2021)

- 4 Predoctoral Interns
- 2 Postdoctoral Fellows
- 3 Student Clerical
- 6 Summer Food Interns
- 2 Summer Camp Clerical
- 2 CareerSource Interns
- 112 Summer Youth Interns through funded community based agencies

GOAL 6: ENHANCE & EXPAND OPPORTUNITIES FOR PAID AND UNPAID STUDENT AND APPRENTICE PROGRAMS TO MEET LOCAL NEEDS



PBC FIRE RESCUE RESERVES

The fire rescue reserve program allows members the opportunity to give back to the community. They offer formal training as well as a mentorship/apprenticeship approach to gaining valuable experience.



Emergency Support



On-duty experience 12 Hours/Month



Training



GOAL 6: ENHANCE & EXPAND OPPORTUNITIES FOR PAID AND UNPAID STUDENT AND APPRENTICE PROGRAMS TO MEET LOCAL NEEDS









Smoke Detector Installations



Ways in which program members gain experience within the program:

- The program allows members to become familiar with a command structure that mirrors the Fire Department's command structure.
- Everything the participants do and learn is to prepare them for a career in the fire service.
- There are close to 60 members who participate in the program, thus allowing for networking and relationship building while receiving important training.



Medical Support at Events

GOAL 6: ENHANCE & EXPAND OPPORTUNITIES FOR PAID AND UNPAID STUDENT AND APPRENTICE PROGRAMS TO MEET LOCAL NEEDS



Metrics:

- 470 student positions budgeted
- 249 student positions currently filled
- 18% categorized as professional, para professional & technician
- 82% categorized in service maintenance & clerical
- 13 Apprenticeship positions budgeted
- 8 Apprenticeship positions currently filled include Utility Plant Operators, Building Inspectors & Examiners (WUD, PZB)



GOAL 7: IDENTIFY ECONOMIC OPPORTUNITIES ASSOCIATED WITH RESILIENT INVESTMENTS









GOAL 7: IDENTIFY ECONOMIC OPPORTUNITIES ASSOCIATED WITH RESILIENT INVESTMENTS



Strategies:

- Continue to support transit-oriented development that includes resiliency and adaptive urbanism concepts.
- Continue to promote County infrastructure projects that provide community amenities and contribute to economic development, e.g. Green Cay.
- Collaborate with the Chambers and other business groups on Economic Resilience investments.
- Offer strategic input on upcoming climate action plans for economic resilience focus areas.
- Support business sectors on Post Disaster Economic Development Recovery Plans (including healthcare).
- Encourage green job workforce development, job placement, and job demands.

BOARD OF COUNTY COMMISSIONER SUPPORT HAS RESULTED IN:



- Assistance to 5,182 Palm Beach County Businesses with \$78.5M in Cares Restart Business Grants.
- Bed tax collections for the Tourism Industry in Palm Beach County returning to within 6% of our record 2019 pre-pandemic receipts.
- 692 businesses being certified as SBE's.
- Capital funds in excess of \$28M being made available for Park improvements and expansion.
- 147 educational workshops and trainings being delivered to 3,677 clients that grow food crops, manage nursery plants, enforce worker safety requirements, and/or implement environmentally-friendly agricultural best management practices.

NEXT STEPS



- Continue to develop and refine strategies to address the County's goals for Economic Development based on the changing climate.
- Continue to evaluate metric outcomes to determine effectiveness of strategies.
- Modify strategies to address negative outcomes.

QUESTIONS / COMMENTS



