I.   PROVISION OF SERVICES
Palm Beach County Health & Human Services Opportunity Ecosystem
A.   <u>Goal #1: Housing/Homeless Domain</u>

Palm Beach County will support initiatives that expand the supply of affordable housing, reduce the incidence of substandard housing, fund and provide prevention/intervention services that reduce the incidence of homeless individuals and families. Such efforts will be consistent with the goals and objectives delineated in the *Housing Element* and the *Leading the Way Home: Palm Beach County's Plan to End the Cycle of Homelessness* publication.

Objective #1.1 – Quality of Services

<u>Policy #1.1-a</u>

The Department of Community Services will collect and analyze data from departmental information systems and other qualitative means with regard to housing needs and services of clients.

> **Commented [JG1]:** This is where we would mention best practices and evidence-based programming ie. Housing First, Rapid Rehousing Model etc.
>
> We would mention ongoing training etc.

Objective #1.2 – Accessibility

<u>Policy #1.2-a</u>

The Division of Human Services will serve as the contract monitor for the County's Homeless Resource Center which is the central point of access for homeless services.

<u>Policy #1.2-b</u>

The Division of Human Services will serve as the Collaborative Applicant with the Palm Beach County Homeless Continuum of Care.

<u>Policy #1.2-c</u>

The Division of Human Services will utilize the Client Management Information System database for documentation to avoid duplication of administrative processes and transmit pertinent client information across the continuum of care.

> **Commented [JG2]:** Here we would mention things like Coordinated Entry, Service locations in high poverty areas, One-stop center, Online application endeavor etc

Objective #1.3 – Availability

<u>Policy #1.3-a</u>

The Division of Human Services will assist homeless individuals (emancipated minors and adults over age 18) by providing eviction prevention services, outreach and assessment services, emergency shelter and permanent housing. Eligible individuals may be referred for self-sufficiency services within the Division.

> **Commented [JG3]:** Here we would mention things like, building HRCs and Affordable Housing, Advocating for funding resources i.e. Sadowski etc
>
> We would also mention assessing gaps and using FAA funding to fill gaps here

Objective #1.4 – Accountability

<u>Policy #1.4-a</u>

On an annual basis, the Division of Human Services will participate in the assessment of utilization levels, need, and service gaps and the delineation of roles and responsibilities among providers who serve

> **Commented [JG4]:** Here we would mention monitoring of HHA as lead for CoC
> We would also mention oversight by HAB board, ongoing assessment and reporting of outcomes, overall performance of System of Care

homeless individuals and families in Palm Beach County. This assessment will be used to apply for HUD and other funds to serve the homeless, as well as avoid duplication of effort and resources among providers.

Objective #1.5 – *Coordination*

Policy #1.5-a

The Department of Community Services will share data and coordinate with applicable County Departments/Divisions such as the Department of Economic Sustainability, Housing Division, Housing Finance Authority, Code Enforcement and Planning Division in the efforts to plan and fund affordable housing and enforce housing standards.

Commented [JG5]: Here we would focus on assessing SoC to strategically coordinate services and prevent duplication (info in obj. 1.4) and coordinating with other entities to ensure prevention to intervention continuum. This is also where you would mention coordination to fill service gaps with funding or services

File: planning and evaluation/CACrelated/PDIC/Draft example housing homeless domain 12272019