

WHAT *to* DO *if* YOU DISAGREE *with* FEMA'S DECISION LETTER

1

Read the letter carefully to find out why the decision was made.

Do you need to provide additional information?

- Insurance determination letter.
- Proof of occupancy or ownership.
- Proof of ID.
- Applicant's signature.

Common reasons for the initial decision:

- The damage was to a secondary home or a rental property, not a primary residence.
- Someone else in the household applied and received assistance.
- Disaster-related losses could not be verified.
- Insurance covered all losses.



2

Contact FEMA for help with filing an appeal or any questions.

CALL

800-621-3362
(711 or Video Relay Service available)
800-462-7585 (TTY)



VISIT

A Disaster
Recovery Center



3

File a written appeal.

Explain why you think the decision was not correct.

- Provide supporting information and documents.
- Include your FEMA registration number on all documents.
- Sign the letter.



Mail or fax your appeal within 60 days of the decision letter date, or drop it off at a Disaster Recovery Center.



FEMA